2017 was a banner year for Household Goods, as we formally dedicated our building at 530 Main Street in honor of our founders, Barbara and Ira Smith. The Barbara and Ira Smith Center is mission central for the hundreds of volunteers working daily to help people in need make a home.

In conjunction with the Building Dedication, we launched the Barbara and Ira Smith Fund to ensure the sustainability of Household Goods for decades to come. Thanks to the generosity of Founding Members, the fund got off to a healthy start in recognition of the Smiths’ selfless and compassionate work.

Thanks to the generous contributions of time, goods, and funds from so many, we furnished thousands of empty living spaces. With ongoing support, we will continue to provide this important service, connecting people in need with those who want to give.

**SPOTLIGHT: Myra Kraft Community MVP Award**

Barbara Smith was honored on June 8, 2017 with the New England Patriots’ Myra Kraft Community MVP Award, presented to those who exemplify leadership, dedication and a commitment to improving their communities through volunteerism. Barbara said about receiving the award, “I never imagined that by helping just one family, an amazing organization would grow and help tens of thousands of people.”
Thank you to everyone who gave goods, time, and financial support to help people in need make a home in 2017.

2017 at a Glance

2,419 households served
3,999 adults • 2,913 children

10,998 donation visits
890 volunteers
1,660 financial supporters

58,230 items distributed
40,534 volunteer hours
310 social service agencies

OUR MISSION

To provide a full range of donated furniture and household items, free of charge, to help people in need make a home.
In 2017 WBUR reported the compelling, step-by-step story of Lenny’s journey out of decades of homelessness brought on by addiction and untreated mental illness. With help from the Pine Street Inn, Lenny received medical and behavioral health treatment and found a small apartment.

While Lenny was relieved to have a place to live, his apartment was completely empty. Lenny slept on the floor and had no way to cook meals until he came to Household Goods. Here he chose all the items he needed to turn his empty apartment into a home.

Lenny appreciates the stability that comes from having a home of his own. Now he spends much of his free time at shelters encouraging others with his story. You can find more on Lenny’s inspiring journey, and Household Goods’ contribution to his newfound stability, at our website, householdgoods.org/lenny.
Jose and Tibisay were among the thousands who lost everything they owned when Hurricane Maria devastated Puerto Rico. Facing an indefinite period without water or electricity, they relocated to Massachusetts to be near family. The transition was especially difficult given the special needs of their 12-year old daughter, but they were relieved to find a place to call their own, even if they had few furnishings.

Their local Housing Authority referred them to Household Goods, where they chose all the items they needed. They were grateful for the assistance of their volunteer, Nancy, who helped them find the right-sized table for their small kitchen and everything else they needed for a home in which to rebuild their lives.

Events halfway around the globe can sometimes touch our lives.

Thaw recently visited Household Goods accompanied by Oo Reh, a board member from the Worcester Refugee Assistance Project (WRAP). WRAP helps resettle refugees, most of whom escaped civil wars in their own states, only to be assigned to refugee camps in nearby countries. Oo Reh, himself a former Myanmar refugee, volunteers his time to help other refugees as they struggle to start a new life in Worcester.

At Household Goods, Thaw was able to find everything he needed to furnish a home for himself, his wife, and their five young children. Thanks to many helping hands along the way, the family now has a furnished home of their own where they can live in safety, attend school, and pursue their dreams.
Volunteers Do It All

Our mission is simple, but making it happen takes a community. Dedicated volunteers power our operation—accepting goods given by thousands of donors, distributing them to thousands of families in need, and taking care of everything in between and behind the scenes. Every volunteer brings unique skills and interests, coming together to do what it takes to help people in need make a home.

SPOTLIGHT: Behind the scenes with CAAM

Our Client Answering & Appointment Making (CAAM) team communicates daily with hundreds of social service agencies seeking help for their clients. Working on-site and from home, these dedicated volunteers respond quickly to referrals and schedule client appointments at our center as soon as possible.

As Agency Coordinator Diane Duane, says, “It takes a lot of dedicated volunteers to keep everything running smoothly and pointed in the direction of how best to help families in need.”
SPOTLIGHT: Volunteer Families

For some, like the Truex family, volunteering at Household Goods is a rewarding family experience. After donating goods for years, the Truexes now donate their time as well. All four family members are active volunteers: assisting clients, restocking items, and picking up donations with the truck crew.

“Volunteering here is immediately gratifying. You see the people that you are actually helping and see the impact that Household Goods has on them,” says Tad. “I’m so impressed by how dedicated people are here,” adds Sam. Abby and Teddy enjoy putting their Spanish skills to good use while assisting clients. “There are so many ways we can use our talents here.”

We thank the Truexes and all our volunteers for being part of the Household Goods family!
Thank You

Household Goods would like to thank all the businesses, corporations and community partners who have supported us financially and through donations of goods and services.

FINANCIAL SUPPORT AND IN-KIND SERVICES

3M Foundation
Accent Design, Inc.
Acton Congregational Church
Acton Funeral Home
Acton Lion’s Club, Inc.
Acton Woman’s Club
Adage Capital Management, L.P.
Anderegg Family Foundation
Bain Pest Control Service
Banzan International Group
The Baptist Church of Grafton
Barrett Sotheby’s International Realty
Battle Associates
Bronwyn Restaurant
Buy & Consign
C. E. Floyd & Company, Inc.
Christmas Motors
Clean Out Your House
ClutterClarity
Coldwell Banker Residential Brokerage
Concord-Carlisle Community Chest
Concord Removal Service
The Crawford Idema Family Foundation
DigiNovations, Inc.
Concord Teacakes
Elephant Rock 2015 Charitable Trust
Enterprise Bank
First Parish in Concord
First Parish Church Of Stow and Acton, Unitarian Universalist
The Fitness Group
Frederick E. Weber Charities Corporation
Gallant Insurance Agency, Inc.
General Electric Foundation
George H. and Jane A. Mifflin Memorial Fund
Gibson Home Improvement
Green International Affiliates, Inc.
Harvard Pilgrim Health Care
Harvard Unitarian Universalist Church
Heiland Investment Trust
Holy Family Parish Service and Justice Committee
Idylwild Farm, Inc.
J. McLaughlin
Kistler and Knapp Builders, Inc.
MacKinnon Printing Co., Inc.
Mark’s Moving & Storage, Inc.
Middlesex Savings Charitable Foundation
OMR Architects
People’s United Bank
Powers Gallery
The Practical Planner, LLC
Rapscaillion Table and Tap
Saint Matthews United Methodist Church
Siesta Sleepworks
Society Of Saint Vincent De Paul, Saint Elizabeth Conference
South Acton Congregational Church
St. John Evangelical Lutheran Church
Stow Community Chest
Priscilla White Sturges, Waterman Design
Sudbury United Methodist Church
Temple Isaiah Sisterhood
Trinitarian Congregational Church of Concord
Viking Moving Services, Inc.
West Concord 5 & 10
West Concord Union Church
Worker’s Credit Union

2017 BARBARA AND IRA SMITH FUND FOUNDING MEMBERS

Representative Cory Atkins
Paul and Nancy Bartlett
Mary E. Bassett
John and Janice Battle
Patricia and Martin Benowitz
Jo-Ann Berry
Sarah and Peter Blum
David and Maureen Christmas
Jack and Ann Clancy
Priscilla Clark
Dick and Tilly Close
Charles and Gloria Clough
Andrea and Steven Cohen
Marcia and David Cook
Michelle and Tom Davis
Richard E. Davis
Enterprise Bank/George Duncan
Emily and Neil Epstein
Madge Evans
John Fallon
John and Anne Fanton
Amanda Finizio
John and Priscilla Gannon
Anne Gibbs
Steve Gladstone and Susan Capestro
Jeffrey and Janet Glidden
Robert and Martha Goddard
Ann and Neil Gordon
Gail Greenlee
Mary Hadcock
Eric and Denise Haartz
Pam and Andrew Heald
Nancy Hendrie
Marie Hoff
Alice Hogan
Barbara Howland
Shawn and Lisa Kelly
Jan Ketone
Peter and Marie Klinkmueller
Sharon Knox
Judy Kronwasser and Malcolm Krongelb
Ray and Beth Kubacki
Maureen Ladd
In memory of John Alden Lang
Charles Learyd
Cynthia Albert Link and Larry Link
Tamara Loring
Jack and Jonna Manes
Lee and Jackie Mapletoft
Sharon and Randy Martens
Mary Lou McCol
James and Phyllis McDonough
Bill McHugh
Steve and Ellen Nelson
Jay Neuman
Joan Niemi
Elizabeth Otterbein
Kathryn Peck
Precision Perforated Products
Rodney Plimpton
Mary Rauscher
William and Kathryn Read
Kevin Roberdeau and Kathleen Guinee
Joan Rosania
Ted and Diane Ross
Mimi and Tom Rutledge
Jerome and Donna Ruzicka
Allison Ryan
Janet and John Ryan
Sally Savelle and Craig Boyajian
Nola Sheffer
Ira and Barbara Smith
Michael and Jennifer Smith
Linda and Paul Svetz
Podolsky-Tentarelli
Audrey and Karl Trieschman
Janet and Matt Tyndall
Mr. and Mrs. Vernooy
Workers’ Credit Union
Jehan and Jason Wren
Nancy Wright
Milt Yanofsky
Ron and Barbara Yates
Anonymous (5)
**IN-KIND GOODS**

1-800-got-junk?
A & A Easy Transitions
A New Leaf
Acton Community Supper and Food Pantry
Acton Congregational Church
Acton Congregational Church Cornerstone Thrift Shop
Acton Lions Club, Inc.
Acton Real Estate Co., LLC
Acton Vacuum
Acton Woman’s Club
Acton Woods Plaza
Affordable Angels Moving & Storage
Affordable Moving
Albany LLC
Another Chance Furnishings
Avalon Andover
Banzan International Group
Barrett Sotheby’s International Realty
Big Foot Moving & Storage
Big Hill Movers
Bitsight Technologies
Boston College
Brookhaven At Lexington
Buy & Consign
Care One At Concord
Carleton Willard Village
Carlisle Center Ventures
Charles River Movers
Circle Furniture
Clean Out Your House, Inc.
ClutterClarity
Concord Lamp and Shade
Concord Piecemakers Quilt Guild
Concord Removal Service
Consign & Design LLC
Contemporary Art International
Deja Vu Furniture and More
Embellishments
Engel & Völkers
Envoy Hotel
Father and Son Moving and Storage
First Church of Christ, Congregational
First Church Unitarian, Littleton
First Parish Church
First Unitarian Society Of Newton
Four Point Sheraton
Friendly Crossways
Friends of Cameron Senior Center
Friends of the Council of Aging Gaglini Law Group, LLC
Gallery56
Garrett Sheahan Estate Services LLC
Gates School Student Council
Girl Scout Troop 62470
Great Spaces
Green International Affiliates, Inc.
Harvard Congregational Church
Harvard Girl Scouts Troop 30882
Harvard University
Holy Union Sisters
Home Team Moving Co.
Hult Prize
John Palmer Moving & Storage
Kerem Shalom
Kitchen Outfitters
Littleton PRCE
Littleton Removal Service
Marriott Courtyard
McCabe & Logan
Mission of Deeds
MIT Housing
Mocano Moving
Nashua River Watershed Assn
National Charity League
NE Household Moving and Storage
Newbury Court
Newbury Recycling
Olympia Moving & Storage
The Organic Mattress
Piece by Piece Movers
PranaSleep, LLC
Rapscaillon Table and Tap
Raven Relocation
Re-Stream
Restoration Project
Retrocraft Design
Rotman’s Furniture
Deja Vu Auctions by Denise Ryan
Safe Responsible Movers
Saint Matthews United Methodist Church
Sav-Space Storage
Seagull Antiques
Shaker Lane School
Siesta Sleepworks
Skinner, Inc.
Smartroom
South Acton Congregational Church
Spindle Mattress
St John Evangelical Lutheran Church
St. Mary’s Indian Orthodox Church
Mark’s Moving & Storage, Inc
Stow Council on Aging
Sudbury Savoyards
Sudbury United Methodist Church
Tables to Teapots
Teleflex, Inc
The Cottage
This & That Resold
Thoreau Club
Trinity Episcopal Church
Turcios Moving
Unitarian Universalist Urban Ministry
Viking Moving Services, Inc.
West Concord Union Church

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**SPOTLIGHT: Siesta Sleepworks**

For over two decades, Siesta Sleepworks of Acton has been a generous donor of beds and other household items. It started in 1997 when Steve Glickman, Siesta Sleepworks’ owner, met Barbara and Ira Smith and uncovered a mutual interest in helping those in need. Since then, Siesta has donated thousands of good quality mattresses and box springs traded in by their customers. They also help spread the word to others about what we do.

Steve and store manager, Andre Sevigny, summed up their thoughts about Siesta’s ongoing partnership with Household Goods by saying, “It’s been going on for a long time, and it gets better and better every year. We give to Household Goods, and they give to the people in need.”

We strive for accuracy and regret any omissions or mistakes. Please contact us at info@householdgoods.org or 978-635-1710, ext. 7, with any questions or concerns.
Even with donated goods and dedicated volunteers, it takes $200 to furnish each household.

Financial Support is Critical

Each year Household Goods helps 2,500 families live with dignity, thanks to generous funding from individuals and organizations.

Even with donated goods and dedicated volunteers, it takes $200 to furnish each household.

CASH TO FUND OPERATIONS

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Program Expenses</td>
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<tr>
<td>Fundraising Expenses</td>
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<td>Administrative Expenses</td>
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<td>Capital &amp; Other Expenditures</td>
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SUPPORT & REVENUE

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<td>In-Kind Donated Goods</td>
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<td>In-Kind Donated Services</td>
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<td>Other Revenue</td>
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<td><strong>Total Support &amp; Revenue</strong></td>
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EXPENSES

<table>
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<tr>
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<td>Cash Needed to Fund Operations</td>
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<tr>
<td>In-Kind Goods Distributed</td>
<td>2,280,200</td>
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<tr>
<td>In-Kind Donated Services</td>
<td>988,700</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td>$3,750,100</td>
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</table>
Special events provide opportunities to raise necessary funds and increase awareness of our mission. A heartfelt thank you to all who volunteered, attended, and supported in so many ways.

**HOME IN ONE GOLF TOURNAMENT**

On July 10, we raised over $58,000 at our 2nd annual Home in One Golf Tournament, expertly chaired by Janice Battle and played in beautiful conditions at the Concord Country Club.

**Gold Sponsors:**
Green International Affiliates
Battle Associates, Architects

**Silver Sponsors:**
Sue and Jim Bumpus, Kim and Dennis Burns, Dick and Ann Marie Connolly, Kevin Foley, Janet and Churchill Franklin, Robert and Martha Goddard, Kevin and Gunilla Gorman, Ron Kermisch and Alison Brigham, Laura and Bob Reynolds, The Schelzi Family, Karl and Audrey Trieschman, Mary-Wren and Philip vanderWilden

**Bronze Sponsors:**
Dr. Sean F. Kelly, Middlesex Savings Bank, Enterprise Bank, Kistler & Knapp Builders, Chuck and Gloria Clough, Priscilla and John Gannon, Eric and Denise Haartz

**Spectator Sponsors:**
Michelle and Tom Davis, The Deysher Family, Dan Holmes, Mimi and Tom Rutledge, Sharyl and Scott Stropkay

**ARTFUL GOODS - AN ARToberFEST**

What a fabulous evening! In October, over 100 attendees gathered at the Powers Gallery, Acton, for our ARToberFEST to enjoy good food, good music, and an art auction. Thirty local artists generously donated their time and talent to turn ordinary household items into an amazing array of “artful goods,” raising $13,000 in much needed funding.

We would like to thank Powers Gallery for hosting this artful evening, as well as Bronwyn Restaurant, Rapscallion Table & Tap, the Household Goods Baking Fairies, volunteers from Middlesex Savings Bank, and the participating artists.

**SPINRAISER**

The April SpinRaiser drew an at-capacity crowd, raising over $2,000. Thanks to Event Sponsor The Fitness Group, Acton for hosting and Concord Teacakes for providing refreshments.

**SPOTLIGHT: Mimi Deck Rutledge**

For over eight years, Mimi Deck Rutledge has been involved with Household Goods as volunteer, goods donor, and financial supporter. She served as President of the Board of Directors from 2012-2017, and remains an active board member.

“Knowing the operation so well gives me complete confidence in how carefully donations are spent and the difference they make. Every day at Household Goods I see people who have gone through difficult, often traumatic times, currently living in empty homes they can’t afford to furnish. They leave here with their choice of what they need to make a home of their own. I give to Household Goods because I know every dollar donated will continue to give people access to what they need to make a home.”
“Whatever you guys think you’re doing, you’re doing so much more. It’s not just furniture or dishes. It gives someone hope, purpose, and a reason to keep on going every day. Words can’t describe what you’ve done.” – Father, family of five